MEMORY ASSESSMENT CLINICS: PROCESS AND MANAGEMENT

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INTRODUCTION

Dementia is an organic mental disorder due to disease of the brain, chronic or progressive in nature. Its characteristics are:

- loss of memory (initially short term and then long term)
- disturbance of multi higher cortical function: orientation, comprehension, learning capacity, thinking, intellect, judgement, language; dysphasia, apraxia (inability to perform learned movement when there is no sensory or motor deficit)
- agnosia (inability to understand or recognise objects and form in presence of normal peripheral sensation) in a clear consciousness.

There is also deterioration in emotional control, social behaviour, motivation, activities of daily living ie washing, dressing and personal care, causing difficulties in maintaining an independent life style and causing a profound effect on carers. The patient's disability places a burden on the carer and affects the patient's and carer's quality of life.

This article focuses on memory clinic within Morecambe Bay Primary Care Trust: it outlines operational policies, structure, assessment process, investigations and diagnosis, basic information regarding anti-dementia drug and other management of all patients referred to the memory clinic giving guidance, education and information regarding support services to patients and carers.

Memory clinics were first set up in United States in the mid-1970s. They provided diagnosis, treatment and advice for people with memory impairment and support to their families. These clinics were introduced to the United Kingdom in 1983. They are a specialist service offering assessment and early diagnosis of dementia. They have steadily increased in numbers and their functions.

We have four memory assessment clinics within Morecambe Bay Primary Care Trust, based at Oaklands Day Hospital (Lancaster area), Moss View Day Hospital (Heysham area), Kirkstone Day Hospital (Kendal) and a day clinic is planned for the Barrow area.

These clinics aim to provide a comprehensive assessment of memory impairment for the early detection and diagnosis of dementia. This involves a multidisciplinary assessment using research-based tools. Where appropriate, anti-dementia drugs (anticholinesterase inhibitors) will be prescribed for Alzheimer's disease as per NICE guidelines, and psychosocial support and education will be offered to both the patient and carer. This service will be offered to any person living in the Bay Community Primary Trust catchment area.

The service offered by the team is accessible, flexible and adaptable and will comprise a full and proper assessment of the individual's needs, taking into consideration carers opinions and needs. The aim is to improve and maintain the person's independence and to support people so that they can continue to live in their own home. The team is committed to maintaining the highest possible standard of care consistent with available resources, to ongoing evaluation and the implementation of services offered in a close network with other primary care workers.

The multi-disciplinary team consists of psychiatrists, nurses, psychologists, occupational therapists, administrative staff and voluntary organisations.

The consultant psychiatrist will have overall medical responsibility for people accepted by the clinic. Medical support is also provided by a staff grade doctor for older people with mental health problems.

Neuropsychologist All patients under the age of 65 will be seen by a neuropsychologist. Patients with sensory deficits and complex cases where diagnosis is unclear will also be referred to a neuropsychologist where appropriate.

Occupational therapist (OT) The OT's role is to contribute to the process of assessment and facilitation of diagnosis in more complex cases.

Administrative staff They provide and maintain clinical information regarding patients and appointments.

Team coordinator The registered mental health nurse in charge of the day hospital will manage the team and coordinate the use of resources within the team to maximise effective interventions.

Care support worker Under the direction of the team coordinator the care support worker will provide the hands-on care, supporting the older person and the carer.

The clinic takes place one day a week at each unit from 9am to 5pm. Contact can be made at any time during normal working hours by phoning the respective day hospital.

REFERRAL PROCESS

A new referral will be accepted from both primary and secondary care sources. The patient's family doctor needs to authorise the referral if it is made by any other member of the primary care team. All referrals will be received by the team; if the team feels a multi-disciplinary assessment is needed then:

a) one of the team members will be appointed as the care coordinator for the patient while he/she receives care in the clinic
b) the care coordinator will liaise with the patient’s GP and any other agencies involved in the patient’s care where appropriate.

Referrals to the clinic must be accompanied with as much information as is available.

We appreciate the following points being mentioned in the referral letter:

1. Present problem and duration. How it affects the individual/family
2. Present medication
3. Family history of dementia
4. Past medical history including cardiovascular disease, head injury, epilepsy, gastric ulcers, chronic obstructive airways disease, multiple sclerosis etc as well as other relevant medical illnesses
5. History of alcohol intake (amount and duration)/substance abuse
6. Patient’s occupation ie retired boxer, footballer etc
7. Spouse/carer’s health and their input
8. Any support to patient/carer

We would also like to have the following investigations carried out prior to referral to a memory clinic:

- full blood count profile
- thyroid function test
- serum B12 and folate
- blood glucose
- ECG

Referrals which do not fulfil the memory assessment clinic criteria will be redirected to the appropriate agency and the referrer informed of this.

**Referral criteria**

1. The person must reside with Morecambe Bay Primary Care Trust area
2. He/she must have reported a history of memory impairment
3. There is no age restriction to access to this service; the service is based on clinical need only
4. The person must score between 20-30 on mini mental state examination

**Assessment**

Before assessment starts a designated member will give clear details of the assessment process. The team members will attempt to find out if patient and/or carer wishes to be informed of the assessment outcome and diagnosis. This information will be recorded in the patient’s file.

The initial process of assessment will be carried out by a psychiatrist and a qualified nurse. The assessment is a non-invasive intervention and is mainly conducted through interviews and questioning, using research-based tools and rating scales. The whole process should last between one and a half hours and two hours and is described in detail below.

Further referrals to other disciplines ie occupational therapy, neuropsychology, EEG and radiology (re scan) would be made where appropriate. Appendix 1 gives the criteria for requesting a scan, and appendix 2 and 3 show a flow chart regarding the memory assessment clinic pathway and diagnosis.

**Diagnosis**

A diagnosis of cognitive impairment is the first step forward in understanding and towards care. The diagnosis carries information about the condition, the outlook and possible treatment. It is the patient’s right to be informed of the
diagnosis and we respect every referred patient's wishes should they choose otherwise. Where appropriate the disclosure of the assessment outcome and diagnosis will be delayed if this deemed more damaging to the patient and carer.

**Discharge from the clinic**

Discharges will only take place following a multi-disciplinary review and with reference to the agreed care plan. Discharge will take place upon any of the following:

a) the patient’s mental health becomes more complex and transfer to mainstream mental health services is deemed more appropriate
b) the patient/carer no longer feels the need for the team’s intervention
c) no definite evidence of dementia or other form of mental ill health is found
d) the patient moves permanently from the trust’s catchment area

The patient’s family doctor and other disciplines involved in the individual’s care will be notified upon discharge from the clinic.

**Assessment process**

This is done in two parts; a doctor interviews the relative/informant while the senior nurse does cognitive test scoring.

<table>
<thead>
<tr>
<th>Criteria For CT Scan</th>
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</thead>
<tbody>
<tr>
<td>1) age less than 60 years</td>
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<tr>
<td>2) rapid (e.g. 1 to 2 months) unexplained decline in cognition or function</td>
</tr>
<tr>
<td>3) “short” duration of dementia (&lt;1yr in patients &lt;70)</td>
</tr>
<tr>
<td>4) recent and significant head trauma</td>
</tr>
<tr>
<td>5) unexplained neurologic symptoms (e.g. new onset of severe headache or seizures)</td>
</tr>
<tr>
<td>6) history of cancer (especially in sites and types that metastasize to the brain)</td>
</tr>
<tr>
<td>7) use of anticoagulants or history of bleeding disorder</td>
</tr>
<tr>
<td>8) history of urinary incontinence and gait disorder early in the course of dementia (as may be found in normal pressure hydrocephalus)</td>
</tr>
<tr>
<td>9) any new localizing sign (e.g. hemiparesis or a Babinski reflex)</td>
</tr>
<tr>
<td>10) unusual or atypical cognitive symptoms or presentation (e.g. progressive aphasia or frontal lobe syndrome)</td>
</tr>
<tr>
<td>11) gait disturbance</td>
</tr>
<tr>
<td>12) EEG shows evidence of localized pathology or marked asymmetry</td>
</tr>
<tr>
<td>13) evidence of gross cerebro vascular disease would alter the management of the case</td>
</tr>
</tbody>
</table>

**Interview with relative/informant**

- onset of symptoms and progress
- everyday competence
  - forgetful/losing things/misplacing things – accusations/shopping list/ability to recall recent events/dwell in past
  - orientation – mixed up in time/day/place/finding way about inside and outside
  - communication skills/word-finding difficulty/losing thread of conversation

- ability to use household appliances eg cooker, microwave, washing machine, telephone, TV, VCR
- change in personality/behaviour/cognition
- loss of interest/depression/paranoid symptoms
- biological functions – appetite/bowels/sleep – any disturbance
- capability to manage driving
- finance/enduring power of attorney
- family history of cognitive decline

**Interview with subject**

If the subject fails to provide satisfactory answers to two out of three questions (name, date of birth, age) then the interviewer may proceed to cognitive examination. Otherwise, the subject’s present mental state should be observed, particularly identifying symptoms relating to depression/paranoid psychosis.

Enquiries regarding past history and family history are also made to establish the speculative risk for Alzheimer’s disease.

- Physical examination
  - defect of hearing/sight
  - pulse/BP
  - systematic examination – note positive findings
  - include CNS

- Investigations
  - blood results
  - EEG
  - Scan (CT/MRI) if indicated (see Appendix 1)
  - ECG

**Cognitive examination**

Tests depend on
- the understanding of a language
- educational attainment
- cultural background
- impairment of hearing or vision

Several tests are used in assessment. The main tests used in clinics are given below.

I will briefly mention what they assess and their limitations.

**Cognitive tests – interpretation**

1. SMMSE\(^{(2)}\)

Items comprising the Mini Mental State Examination (MMSE) of Folstein et al (1975). It consists of 19 items and the maximum score is 30. This test focuses mainly on memory orientation, concentration, praxis, language, writing and sensory recognition (gnosis).

**Interpretation**

- score 26-29 mild cognitive impairment
- score 20-26 mild/moderate cognitive impairment
- score 15-20 moderate cognitive impairment
- score 8-15 moderate/severe cognitive impairment
- score 8 severe cognitive impairment.

2. CAMCOG\(^{(2)}\)

Cambridge Cognitive Examination (CAMCOG-R) and subscales. CAMCOG is more detailed and covers
cognitive functions such as attention, memory, orientation, praxis, gnosis, language, abstraction and calculation. CAMCOG is good at identifying/confirming early cognitive impairment. It is sensitive to different cognitive problems and abilities, and copes well with the ceiling effect (i.e., for brighter people). It has a high level of test reliability.

The total score is 105; the cut-off point for dementia is 80/81. The remote memory items are from the original cardex and are intended for subjects born before 1940. For subjects born after 1940 the corresponding questions are revised accordingly.

3. Assessment of executive function
One is verbal (ideational fluency), the other non-verbal (visual reasoning).
   a. abstract thinking (e.g., similarity between apple and banana, or plant and animal)
   b. ideational fluency (e.g., give different uses for a bottle)
   c. visual reasoning (demonstrated by use of booklet used as a diagnostic tool)

4. Alzheimer’s Disease Functional Assessment and Change Scale (ADFACS)^

Used on the first visit, this test gives a baseline idea of the functional ability of the individual and the carer’s view about it. This will cover both instrumental and basic activities of daily living. The scale is divided into two sections:
   Part A deals with instrumental activities of daily living
   Part B deals with basic activities of daily living (feeding, toileting, and dressing).

Each item is scaled from 0-4.

Interpretation score 1-16 mild impairment
   score 17-32 moderate impairment
   score 33-48 moderate to severe impairment
   score 49-64 severe impairment.

5. GDS Assessment^

This questionnaire highlights the subjective depressive symptoms. There are 15 questions, each of which scores one point. The lower the score, the fewer the depressive symptoms.

   Depression in the elderly is very common, and can also present as a pseudodementia.

   Depression can be a side-effect of medication (e.g., cerebrovascular drugs, steroids, hormones, non-steroid anti-inflammatory drugs and benzodiazepine).

   Life events such as loss of health, money, home, expectations, social status or social life can also aggravate depressive symptoms.

The following symptoms are common with dementia and depression:

1. Cognitive problems
2. Loss of energy
3. Social withdrawal
4. Neglecting oneself
5. Slowness of movement
6. Agitation

Symptoms differ in depression and in dementia:

<table>
<thead>
<tr>
<th>Dementia</th>
<th>Depression</th>
</tr>
</thead>
<tbody>
<tr>
<td>may answer question in ways that are difficult to understand</td>
<td>no long history of memory loss and disorientation</td>
</tr>
<tr>
<td>might have difficulty with common occasions eg finding right words</td>
<td>often irritable</td>
</tr>
<tr>
<td>usually have problems with remembering things</td>
<td>can usually orientate themselves in terms of time, place and person</td>
</tr>
<tr>
<td>likely to have difficulties with remembering things that have happened recently</td>
<td>might refuse to answer</td>
</tr>
<tr>
<td>might have problems with written and numerical functions</td>
<td>might have difficulty with abstract form</td>
</tr>
<tr>
<td>might have problems with abstract form</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cognitive function</th>
<th>Brief description of item</th>
<th>Maximum score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orientation</td>
<td>day+date+month+year+season+county+town</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>+streets+floor+place</td>
<td></td>
</tr>
<tr>
<td>Language</td>
<td>comprehension</td>
<td>9</td>
</tr>
<tr>
<td></td>
<td>nod+touch+ceiling+tap</td>
<td></td>
</tr>
<tr>
<td></td>
<td>+hotel+vector+radio</td>
<td></td>
</tr>
<tr>
<td></td>
<td>+read1+read2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>expression</td>
<td>21</td>
</tr>
<tr>
<td></td>
<td>hammer+chemist+bridge+opinion</td>
<td></td>
</tr>
<tr>
<td></td>
<td>+name objects+animals+ifs+address =</td>
<td></td>
</tr>
<tr>
<td>memory</td>
<td>first world war+second world war</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>+German+Russia+Mae+flyer</td>
<td></td>
</tr>
<tr>
<td>Remote-</td>
<td>queen+heir+prime minister+news</td>
<td></td>
</tr>
<tr>
<td>Recent-</td>
<td>recall pictures+recognise pictures</td>
<td></td>
</tr>
<tr>
<td>Learning-</td>
<td>+recall address</td>
<td></td>
</tr>
<tr>
<td>attention/</td>
<td>count backwards=serial sevens</td>
<td>9</td>
</tr>
<tr>
<td>calculation</td>
<td>+calculation 1=calculation 2</td>
<td></td>
</tr>
<tr>
<td>Praxis</td>
<td>pentagon+spiral+house+clock</td>
<td></td>
</tr>
<tr>
<td></td>
<td>+envelope+wave+cut+teeth</td>
<td>12</td>
</tr>
<tr>
<td>abstract thinking</td>
<td>similarities 1=similarities 2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>similarities 3=similarities 4</td>
<td>8</td>
</tr>
<tr>
<td>Perception</td>
<td>faces+views+recognise person</td>
<td>9</td>
</tr>
<tr>
<td></td>
<td>Total 105</td>
<td></td>
</tr>
</tbody>
</table>

Figure 1 CAMCOG
6. Ischaemic score re vascular dementia

<table>
<thead>
<tr>
<th>Score</th>
<th>A Abrupt onset</th>
<th>B Stepwise deterioration</th>
<th>C Fluctuating course</th>
<th>D Nocturnal confusion</th>
<th>E Relative preservation of personality</th>
<th>F Depression</th>
<th>G Somatic complaints</th>
<th>H Emotional incontinence</th>
<th>I History of hypertension</th>
<th>J History of strokes</th>
<th>K Evidence of associated atherosclerosis</th>
<th>L Focal neurological symptoms</th>
<th>M Focal neurological signs</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

**Interpretation** – score recommended by Hachinski are: -

- 0-4 no vascular dementia
- 7+ vascular dementia.

In order to make a diagnosis of Alzheimer-type dementia, the practitioner needs to take a full history and examination together with an assessment of the cognitive deficits causing memory impairment (impaired ability to learn new information or to recall previously learnt information), and one or more of the following cognitive disturbances:

- aphasia (language disfunction)
- apraxia (impaired ability to carry out motor activities despite intact motor function)
- agnosia (failure to recognise or identified objects despite intact sensory function)
- disturbance in executive functions (planning, organising, sequencing, abstracting)
- cognitive deficits cause significant impairment in social or occupational functioning and represent a significant decline from a previous level of functioning
- the cause is characterised by gradual onset and continuing cognitive decline
- cognitive deficits are not due to any other central nervous system or systemic conditions or substance induced conditions
- disturbance not accounted for by major depressive disorder or schizophrenia

Alzheimer’s disease patients scoring above 12 on mini mental state examination are prescribed anti-dementia drugs as per NICE guidelines.

**Cognitive enhancer drugs – Donepezil, Rivastigmine, Galantamine**

These drugs may have a positive effect and temporarily slow down the progression of symptoms in people in the early to middle stage of the disease. They can reduce anxiety, improve mood and restore confidence.

There is a newer drug, Mememtine (Abixa) that has recently been licensed in the United Kingdom. The drug company has suggested their role in treatment of moderate to severe to severe Alzheimer’s disease. It has been used for the last 10 years in Germany.

**SUMMARY**

The aim of primary care management of patients with dementia is to improve their quality of life and optimise the functional performance by enhancing cognition, behaviour and motor functions.

About 16% (8 million) of the United Kingdom’s population are about 65 years old and approximately 700,000 people suffer from dementia including 17,000 pre-senile dementia. Alzheimer’s disease accounts for 55% of dementia followed by vascular dementia (about 15%), mixed dementia (about 6%), dementia with Lewy bodies (10%), fronto-temporal dementia (4%) and others about 10%.

![Elderly population in Lancaster District from census 2001](image)

The prevalence of dementia in the age group 65-85 is 5% and above 85 years is 20%. This would mean that the likely number of cases in the Lancaster area is over 2,000 cases.

There is a need for very early diagnosis of Alzheimer’s disease. Cognitive decline in the elderly is mainly due to Alzheimer’s disease, vascular and other dementia and can be confounded by depression, age, education level and morbid IQ. As the elderly population increases so does the burden of care for those with dementia.

**Acknowledgment:** I am grateful to Lindsay Wren for her secretarial support for this article.

**REFERENCES**

1. Morecambe Bay Primary Care Trust policy document
2. SMMSE – Standardised Mini Mental State Examination of Folstein 1975
3. CAMDEX-R – The Cambridge examination for mental disorders of the elderly-revised
7. Information available from Alzheimers Disease Society

**RECOMMENDED READING**

National Service Framework: Mental Health of Older People
<table>
<thead>
<tr>
<th>Cognitive Assessment</th>
<th>Functional Assessment (ADFACS)</th>
<th>Neuropsychiatric Symptoms</th>
<th>Behavioural Functions</th>
<th>Personality</th>
</tr>
</thead>
<tbody>
<tr>
<td>AMNENGLA</td>
<td>Short term memory loss Long term memory loss</td>
<td>INSTRUMENTAL ACTIVITIES Use of objects is lost first</td>
<td>MOOD Depression, psychomotor retardation, apathy, loss of interest, poor appetite, disturbed sleep Elation/ disinhibition/ Hypomania</td>
<td>Wandering (topographical confusion) Change in eating habit Altered sleep pattern Increased confusion in evenings</td>
</tr>
<tr>
<td>APHASIA</td>
<td>nominal aphasia repetitions syntax affected comprehension of speech affected speech decrease preservation echolalia abnormal non-speech utterance</td>
<td>SELF-CARE Dressing Personal hygiene</td>
<td>PSYCHOSIS hallucinations (visual hallucinations – more commonly, Lewy Body Dementia) Paranoid symptoms</td>
<td></td>
</tr>
<tr>
<td>AGNOSIA</td>
<td>Difficulty in recognising and naming objects Implications for care needs and safety if unrecognised objects are important for daily living</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>APRAXIA</td>
<td>Results in difficulties with dressing, kitchen tasks etc</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>VISUOSPATIAL DIFFICULTIES</td>
<td>Results in topographic disorientation/wandering/becoming lost</td>
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<td></td>
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</tr>
<tr>
<td>ATTENTION/CONCENTRATION</td>
<td>Results in inability to remain in meaningful task</td>
<td></td>
<td></td>
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<tr>
<td>ABSTRACT THINKING/JUDGEMENT</td>
<td>May result in problems such as miscalculating situation/finance planning</td>
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</tr>
</tbody>
</table>

Clinical points of assessment process